

Toolkit 2 - Learning Unit 12 Pre intervention

Review of problem-solving skills and of the decision making process

Activity 1



Training

1. Do you have an experience with analysing the crisis situations?



No

Activity 1



Share with the rest staff members this activity: Potential steps that should be taken while solving the crisis

Consider these steps:

- 1) Gather data
- 2) Analyse the data
- 3) Find the facts
- 4) Generate intervention
- 5) Evaluate solution
- 6) Implement a plan
- 7) Assess the effectiveness

