



## POSSIBLE TOPICS FOR A GROUP DISCUSSION

- What is the goal of psychosocial intervention?
- What does not belong to PFA and psychosocial intervention?
- What are the basic steps of intervention?
- Can you recall a stressful event in your life? What did help you? What did you appreciate? What could make a situation worse?
- Name domains of personal functioning that are affected by an emergency event?
- How can you establish a good rapport? What is helpful? What is counteractive?
- What is the first step of intervention?
- What is the difference between intervention and psychotherapy?
- Tell us about a time when you found yourself in a stressful situation at work. How did you respond?
- Tell me about a time when you had to calm an upset individual who was being irrational and escalating. What worked and what was not effective?
- Describe your approach to conflict resolution involving adolescents/children. Give examples of how you have applied this approach.
- Describe the steps you would take to diffuse an escalated situation with a youth or family member.
- It is almost time to go home and your manager wants to meet with you, your voicemail is almost full, you have several emails waiting for responses, a child on your caseload is struggling and needs to process and you have a staffing tomorrow that you are not fully prepared for. How do you prioritize these demands and the reasoning behind your choices?
- Some situations with clients require us to express ideas or opinions in a very tactful and careful way. Tell us about a time when you were successful with this particular skill.
- Tell us about a time when you disagreed with a client, supervisor, or coworker. How did you handle it? What was the result?
- We all learn from our mistakes. Tell us about a time when you confronted a coworker or a supervisor because you knew they were making a mistake. What was the issue and how did it turn out?
- What was the most difficult work problem you ever faced? How did you resolve the problem?