



Project Number: 2020-1-PL-KA202-082075

MOOC 2 – Unit 6 Management in Emergency

Conclusion Teaching Emergency Management Competences

Developed by Associazione per l'EMDR in Italia



Co-funded by the
Erasmus+ Programme
of the European Union

The European Commission support for the production of this publication does not constitute an endorsement of the contents which reflects the views only of the authors, and the Commission cannot be held responsible for any use which may be made of the information contained therein.

Conclusion

Emergency management

- Emergency interventions need multidisciplinary approaches and multi-agency supports.
- Emergency management training is important in any roles you have when participating in an emergency intervention:
 - **Crisis manager** – is responsible for leading organizations and agencies involved in emergency.
 - **Managing facilitator** – is a member of the team that supports groups in working to pursue management process in each stage of the life cycle of the crisis: **pre-crisis, crisis and post-crisis stages.**
 - **Emergency manager trainer** – provides training courses to emergency rescuers specialized in different fields (security officers, health care workers, social workers, volunteers).
 - **Member of emergency team involved in the crisis intervention**
- Knowledge in Emergency Management can be structured in the following 7 aspects: **Coordination, Communication, Problem solving, Decision making, Leadership, Team building, Team caring**

Conclusion

Emergency management Skills

- In order to prepare emergency rescuers and make an effective crisis plan, it is necessary to raise awareness about emergency management skills, testing them out and constantly improving them.
- Training sessions on the 7 emergency management features in the field of major risk are essential for the actors involved in the crisis.
- Training comprises all the **knowledge** (learning) and **skills** (practice) that can be declined in **competences** (real life scenarios).
- Training also contributes to increasing managers' level of readiness, and highlights the functional, technical and organizational strengths and weakness in crisis management.

Conclusion

Emergency Management Competences

- Successful disaster management is based on specific knowledge, skills and competences for each phase of the crisis: **prevention, acute phase, and follow-up**. As a trainer of future psychological rescuers or crisis facilitator managers or emergency trainers, you teach methods and contents about emergency management.
- While disaster management was initially based on simplified notions in engineering of the natural environments that generate risk, now, **crisis management is the multifaceted ecological response of people**, nature and our management systems, and **it is based on the capability of the system of coordinating effective interventions**.
- **Psychological variables** must be considered to support victims **at any levels**.