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MOOC 1 – Unit 7 Management in Emergency

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Learning Unit 7

Management in Emergency

- Psychologists and psychotherapists can cover various roles in emergency management such as **Member of emergency team, Crisis manager, Managing facilitator, Emergency manager trainer** in different stages of the crisis.

Pre-crisis stage: when the hazard has hit and the organizations/community become aware of it. It includes:

1. **Prevention/preparedness:** development of a response plan based upon the risk assessment
2. **Protection:** arrangement of the necessary resources

Acute stage: when the critical situation is not kept under control in the Pre-Crisis stage and it becomes visible outside the organizations and throughout the community. It consists of:

3. **Mitigation:** assessment of the risk posed by a hazard or potential disaster and attempt to reduce the risk
4. **Response:** implementation of the plan to reduce the potential for secondary damage and preparation for the recovery phase

Post-crisis stage: it occurs when the crisis is contained, and the organization is trying to recoup its losses and repair its reputation.

5. **Recovery:** the aim is to secure basic needs (electricity, temporary housing, food, and clothing). Recovery is assumed to stop right before reconstruction.

- In the present Learning Unit, you will gain knowledge, skills and competences in seven aspects of emergency management: Coordination, Communication, Problem solving, Decision making, Leadership, Team building, and Team caring.

Learning Unit 7 - outcomes

You will develop competences in 7 aspects of emergency management:

Coordination,
Communication,
Problem solving,
Decision making,
Leadership, Team
building, and Team
caring

They will be described according to the 3 Stages of Emergency: Pre-Crisis, Crisis and Post-Crisis stage

For each aspect you will gain:

knowledge of crisis intervention strategies

insight into your personal strengths in order to be an effective emergency manager and facilitator

competences to identify community-specific issues in each of the stages of the emergency

Introduction: 7 Crisis Management Competences in Emergency



As a mental health responder in critical incidents, you should be able to deal with management issues, facilitating work at:

- 1) **Inner level:** inside the emergency team/agency
- 2) **External level:** between different emergency agencies/communities



In this unit, you will find information on 7 Crisis Management Competences:

- 1 - Coordination
- 2 - Communication
- 3 - Problem solving
- 4 - Decision making
- 5 - Leadership
- 6 - Team building
- 7 - Team caring



Each competence will be described according to the emergency response life cycle approach

- 1 – Pre-crisis stage
- 2 – Acute crisis stage
- 3 – Post-crisis stage