

N.	Year	Citation	Type of publication (article, book)	Key words	PICO
1	2015	Abramson, D. M., Grattan, L. M., Mayer, B., Colten, C. E., Arosemena, F. A., Bedimo-Rung, A., & Lichtveld, M. (2015). The resilience activation	article	resilience, post-disaster	I
2	2005	Abuse, S., & US Department of Health and Human Services. (2005). A	article	management,	I
3	2013	AlBattat, A. R., & Mat Som, A. P. (2013). Emergency preparedness for	book	security, hotel,	P-I
4	2010	American Psychological Association. (2020, May 27). <u>Stress</u>	guideline	management,	P
5	2007	Aminoff, H., Johansson, B., & Trnka, J. (2007, June). Understanding	article	Control Model,	P
6	2020	Back, A., Tulsy, J. A., & Arnold, R. M. (2020). Communication skills in	article	n	I
7	2020	Bell, D. J., Self, M. M., Davis III, C., Conway, F., Washburn, J. J., &	article	psychology,	P
8	2020	CDC's Crisis and Emergency Risk Communication (CERC) manual (2020)	guideline	resources,	P
9	2012	Cinar, O., Ak, M., Sutcgil, L., Congologlu, E. D., Canbaz, H., Kilic, E., &	article	n, emergency	I
10	2006	CoBaTrICE Collaboration. (2006). Development of core competencies for an international training programme in intensive care medicine. Intensive care medicine, 32(9), 1371-1383.	article	core competencies, training	P
11	2011	Coombs, W. T., & Holladay, S. J. (Eds.). (2011). The handbook of crisis communication (Vol. 22). John Wiley & Sons.	book	Communicatio n	I
12	2020	Crayne, M. P., & Medeiros, K. E. (2020). Making sense of crisis: Charismatic, ideological, and pragmatic leadership in response to COVID-19. American Psychologist.	article	leadership, crisis	P
13	2010	Davids K., Araújo D., C. Button (2010), Coordination, training in Encyclopedia of Exercise Medicine in Health and Disease, 10.1007/978-3-540-29807-6_49	book	Coordinative structures; Interactions;	I
14	2012	Demiroz, F., & Kapucu, N. (2012). The Role of Leadership in Managing	article	crisis	I
15	2000	DeWolfe, D. J. (2000). Training manual for mental health and human	guideline	training	P
16	2005	Downing, J. E. (2005). Teaching communication skills. Baltimore, MD: Paul H. Brookes.	article	communicatio n skills	I
17	2016	Eklof, M., & Ahlberg Jr, G. (2016). Improving communication among healthcare workers: a controlled study. Journal of Workplace Learning.	article	communicario n, healthcare	I
18	2020	Finset, A., Bosworth, H., Butow, P., Gulbrandsen, P., Hulsman, R. L., Pieterse, A. H., ... & van Weert, J. (2020). Effective health communication—a key factor in fighting the COVID-19 pandemic.	article	Health communicatio n	P

19	2004	Flin, R., & Maran, N. (2004). Identifying and training non-technical skills for teams in acute medicine. <i>Quality &amp; safety in health care</i> , 13 Suppl 1(Suppl 1), i80-i84. <a href="https://doi.org/10.1136/abc.13.suppl_1.i80">https://doi.org/10.1136/abc.13.suppl_1.i80</a>	article	soft skills	P
20	2020	Flynn J, O'Connor L, Hanlon M et al. The identification of needs and development of best practice guidance for the psychological support of frontline healthcare workers during and after COVID-19: A protocol for the FLoWS project [version 1; peer review: 1 approved, 1 approved]	article	guidance, psychological support, healthcare	P
21	1997	Ford, K., Middleton, J., Palmer, B., & Farrington, A. (1997). Primary healthcare workers: training needs in mental health. <i>British Journal of Nursing</i> , 6(21), 1244-1250.	article	training needs, healthcare workers	P
22	2007	Gorman, J. C., Cooke, N. J., Winner, J. L., Duran, J. L., Pedersen, H. K., & Taylor, A. R. (2007, October). Knowledge training versus process training: The effects of training protocol on team coordination and performance. In <i>Proceedings of the Human Factors and Ergonomics Society Annual Meeting</i> (Vol. 51, No. 4, pp. 382-386). Sage CA: Los Angeles, CA: SAGE Publications	book	coordination	I
23	2006	Gospel, H., & Foreman, J. (2006). Inter-firm training co-ordination in Britain. <i>British Journal of Industrial Relations</i> , 44(2), 191-214.	article	the provision of training	
24	2010	Greif, R., Egger, L., Basciani, R. M., Lockey, A., & Vogt, A. (2010). Emergency skill training--a randomized controlled study on the	article	emergency, training	P
25	2012	Hayes, V. R. (2012). Failing to establish a unified command in Louisiana during Hurricane Katrina. <i>Journal of Homeland Security and Emergency</i>	article	Katrina	I
26	2020	Ho, C. S., Chee, C. Y., & Ho, R. C. (2020). Mental Health Strategies to Combat the Psychological Impact of COVID-19 Beyond Paranoia and Panic. <i>Annals of the Academy of Medicine, Singapore</i> , 49(3), 155-160.	article	Mental health, psychological impact	I
27	2020	Holmes, E. A., O'Connor, R. C., Perry, V. H., Tracey, I., Wessely, S., Arseneault, L., ... & Bullmore, E. (2020). Multidisciplinary research priorities for the COVID-19 pandemic: a call for action for mental health science. <i>The Lancet Psychiatry</i> .	article	mental health, research priorities	P
28	2020	Horesh, D., & Brown, A. D. (2020). Traumatic stress in the age of COVID-19: A call to close critical gaps and adapt to new realities. <i>Psychological</i>	article	stress, trauma	P
29	2020	IASC & WHO. (2020). <i>Basic Psychosocial Skills: A Guide for COVID-19 Responders</i> . WHO	guideline	skills, covid-19 responders	I

30	2010	Kenardy, J., Cobham, V., Nixon, R. D., McDermott, B., & March, S. (2010). Protocol for a randomised controlled trial of risk screening and early intervention comparing child-and family-focused cognitive-behavioural therapy for PTSD in children following accidental injury.	article	Psychological first aid, Trauma, organizations	P
31	2020	Khalil M. Dirani, Mehrangiz Abadi, Amin Alizadeh, Bhagyashree Barhate, Rosemary Capuchino Garza, Noeline Gunasekara, Ghassan Ibrahim & Zachery Majzun (2020) Leadership competencies and the essential role of human resource development in times of crisis: a response to Covid-19 pandemic, Human Resource Development International, 23:4, 380-394, DOI: 10.1080/13678868.2020.1780078	article	leadership, human resource	P
32	2016	Khorram-Manesh, A., Berlin, J., & Carlström, E. (2016). Two Validated Ways of Improving the Ability of Decision-Making in Emergencies; Results from a Literature Review. Bulletin of emergency and trauma,	article	decision making, emergency	I
33	2020	Killgore, W. D., Taylor, E. C., Cloonan, S. A., & Dailey, N. S. (2020). Psychological Resilience During the COVID-19 Lockdown. Psychiatry Research. 113216.	article	psychological insight, community	P
34	2011	Laker, D. R., & Powell, J. L. (2011). The differences between hard and soft skills and their relative impact on training transfer. Human	article	psychological intervention,	I
35	2006	Lorin, Scott MD; Rho, Lisa MD; Wisnivesky, Juan P. MD, MPH; Nierman, David M. MD, MMM Improving medical student intensive care unit	article	education, intensive care	I
36	2020	MHPSS COVID-19 TOOLKIT (VERSION 2.0)	guideline	covid	I
37	2007	Militello, L.G., Patterson, E.S., Bowman, L. et al. Information flow during crisis management: challenges to coordination in the emergency operations center. Cogn Tech Work 9, 25–31 (2007). <a href="https://doi.org/10.1007/s10111-006-0059-3">https://doi.org/10.1007/s10111-006-0059-3</a>	article	crisis management	P
38	2020	Moreno, C., Wykes, T., Galderisi, S., Nordentoft, M., Crossley, N., Jones, N., ... & Arango, C. (2020). How mental health care should change as a consequence of the COVID-19 pandemic. The Lancet Psychiatry.	guideline	Psychosocial support	P
39	2020	Natalia Andreassen, Odd Jarl Borch, Are Kristoffer Sydnæs, Information sharing and emergency response coordination, Safety Science.	article	Coordination, Emergency,	I
40	2013	Nishina, Y., & Tanigaki, S. (2013). Trial and evaluation of assertion training involving nursing students. Yonago acta medica, 56(3), 63.	article	Mental health training, psychologists	P

41	2017	Omura, M., Maguire, J., Levett-Jones, T., & Stone, T. E. (2017). The effectiveness of assertiveness communication training programs for healthcare professionals and students: A systematic review.	article	psychological distress, coping,	P
42	2016	Passos, P., Davids, K., & Chow, J. Y. (Eds.). (2016). Interpersonal coordination and performance in social systems. Routledge.	book	coordination	
43	2014	Rosenman, E. D., Shandro, J. R., Ilgen, J. S., Harper, A. L., & Fernandez, R. (2014). Leadership training in health care action teams: a systematic	article	leadership, health care	I
44	2020	Sahebi, B. (2020). Clinical supervision of couple and family therapy during COVID-19. <i>Family process</i> , 59(3), 989-996.	article	couple and family	I
45	2015	Schmutz, J., Hoffmann, F., Heimberg, E., & Manser, T. (2015). Effective coordination in medical emergency teams: The moderating role of task type. <i>European Journal of Work and Organizational Psychology</i> , 24(5),	article	early psychological intervention,	
46	1998	Serfaty, D., Entin, E. E., & Johnston, J. H. (1998). Team coordination training.	book	coordination	I
47	2020	Shah, K., Bedi, S., Onyeaka, H., Singh, R., & Chaudhari, G. (2020). The role of psychological first aid to support public mental health in the covid-19 pandemic. <i>Cureus</i> , 12(6).	article	Psychological first aid, mental health	P
48	2020	Shechter, A., Diaz, F., Moise, N., Anstey, D. E., Ye, S., Agarwal, S., ... & Abdalla, M. (2020). Psychological distress, coping behaviors, and preferences for support among New York healthcare workers during	article	impact, healthcare workers,	I
49	2020	Shojaei, S. F., & Masoumi, R. (2020). The importance of mental health training for psychologists in COVID-19 outbreak. <i>Middle East Journal of Rehabilitation and Health Studies</i> , 7(2)	article	Mental health training, psychologists	P
50	2014	Snider, L. (2014). Caring for volunteers: a psychosocial support toolkit. IFRC Reference Centre for Psychosocial Support.	guideline	psychosocial support	I
51	2001	Schaafstal, A. M., Johnston, J. H., & Oser, R. L. (2001). Training teams for emergency management. <i>Computers in Human Behavior</i> , 17(5-6), 615-626.	guideline	Training emergency management	I
52	2020	Soklaridis, S., Lin, E., Lalani, Y., Rodak, T., & Sockalingam, S. (2020). Mental health interventions and supports during COVID-19 and other medical pandemics: A rapid systematic review of the evidence. <i>General</i>	article	mental health, psychologica support	I
53	2020	Stuart, S. <u>Critical Incident Stress Management in Emergencies.</u>	guideline	management, leadership,	I

54	2020	Supportive supervision during COVID-19. (2020). IFRC Reference Centre for Psychosocial Support	guideline	psychosocial support	I
55	2020	The organisation of resilient health and social care following the covid-19 pandemic. (2020) <a href="https://ec.europa.eu/health/exph/events/ev_20201020_en">https://ec.europa.eu/health/exph/events/ev_20201020_en</a>	guideline	resilience, social care	P
56	2020	Tomlin, J., Dagleish-Warburton, B., & Lamph, G. (2020). Psychosocial support for healthcare workers during the COVID-19 pandemic. <i>Frontiers in Psychology</i> , 11, 1960.	article	Psychosocial support, healthcare workers	P
57	2020	Wild, J., Greenberg, N., Moulds, M. L., Sharp, M. L., Fear, N., Harvey, S., Wessely, S., & Bryant, R. A. (2020). Pre-incident Training to Build Resilience in First Responders: Recommendations on What to and What Not to Do. <i>Psychiatry</i> , 83(2), 128–142. <a href="https://doi.org/10.1080/00332747.2020.1750215">https://doi.org/10.1080/00332747.2020.1750215</a>	guideline	Pre-incident training, resilience	I
58	2011	World Health Organization. (2011). Psychological first aid: guide for field workers. World Health Organization.	guideline	Psychological first aid	I
59	2006	Waugh Jr, W. L., & Streib, G. (2006). Collaboration and leadership for effective emergency management. <i>Public administration review</i> , 66, 131-140.	article	leadership, management	P
60	2020	Yu, H., Li, M., Li, Z., Xiang, W., Yuan, Y., Liu, Y., ... & Xiong, Z. (2020). Coping style, social support and psychological distress in the general Chinese population in the early stages of the COVID-2019 epidemic. <i>Social Support and Psychological Distress in the General Chinese Population in the Early Stages of the COVID-2019 Epidemic</i> (3/13/2020).	article	coping, social support, psychological distress	I
61	2020	Zhang, J., Wu, W., Zhao, X., & Zhang, W. (2020). Recommended psychological crisis intervention response to the 2019 novel	article	psychological resilience	P

