



Intervision

What is the intervicion?

- It is a form of knowledge development that takes place through consulting the experiences. It can contribute to a new insight into the problem.
- The ideal intervicion group consists of about five to eight participants.
- In the intervicion participants together dissect a problem by asking questions to the case provider.

Why intervicion are important?

Intervicion helps with the development of so-called learning skills and soft skills:

- Active listening
- Sense of empathy
- Creative thinking
- Innovative problem solving
- Improved teamwork
- Solidarity between participants

Intervicion - structure

However, even if it should be about sharing and consulting among colleagues from similar professional areas, it should also have some steps. How intervicion should look like?

1. Preparation - At the outset, it is important to agree on when, where, and how such meetings will take place. It is also very important to agree on who will be the facilitator to oversee the process. It is also important to agree on how the individual cases will be discussed.

2. Introducing an issue – sharing the issues with group. Each participant is given three minutes to explain their problem or challenge.

3. Question round - During the second step, participants will ask each other question to clarify certain details and learn more about the topic and problem. The information obtained through the questions needs to cover the full scope of the problem, ie not to start discussing before all the important facts are known. This part should therefore be made up of questions.

4. Brainstorming – in this step group discuss how the problem can be approached from different angles, and potential solutions can be tested in theory. The relevant information can be written on whiteboard. The participant who introduces the case can listen, but should not conversate with other participants about case in this step.

5. Recommendations - Based on the brainstorming session, the participants make and share a list of recommendations. Advice should be concrete with feasible suggestions and recommendations. The participants should give their recommendations within two minutes.

6. Feedback - During this step, the person who introduced the problem will take time to give feedback about the recommendations that have just been made. Finally, the case provider will summarize the added value of the session and what they will remember for the future.

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