



Psych.E.In. MOOC 1

Unit 7

1.2 - 5 questions to support your coordination skills in the post-crisis phase

- 1. Check the effectiveness of the model of your intervention. Ask the team: What was the strength and weakness of the intervention provided during the critical event?*
- 2. Measure the output and outcome of the intervention. Ask the team: How do we measure the effectiveness of the intervention? Were the indicators defined in the pre-crisis phase? Were the indicators known during the crisis? Does knowing the impact indicators of the intervention help the team to be more focused on the objectives of the intervention?*
- 3. Improve intervention procedures. Ask the team: what have we learned? what will we implement in our model after surgery?*
- 4. Learn from experience. Verify that the conclusions are shared and approved by all members and stakeholders. Ask the team: What methods do we choose to approve new decisions?*
- 5. Disseminate new decisions/procedures. Ensure that positive results are promoted by effective and well-conducted dissemination activities. Ask the team: How do we spread new decisions? Do we know the communication channels through which we will disseminate the new protocols? Do we have new training on the agenda to acquire the new implementations of the protocols?*