



Psyc.E.In. MOOC 2

Unit 6

2.3 PROBLEM SOLVING Self-Assessment Checklist

Instructions

The following questions evaluate how you approach Problem Solving in crisis contexts. It is a qualitative assessment that shows you the Problem-Solving aspects to improve.

You can use this self-assessment questionnaire as a pre- or post-course evaluation test.

Read each question and answer “YES” or “NO”.

Questions	YES	NO
Pre - crisis stage		
1. Do you assess hazards, risks and resources to determine the extent of the problem?		
2. Do you gather information about cultural variables and about the specific characteristics of the emergency situation (for example, the presence of large numbers of people and needs to be treated, a lack of time and resources, cultural diversity, and a conflict of interest between different stakeholders)?		

3. Do you gather relevant information (surveying available information and acquiring the missing) using reliable sources?		
Crisis stage		
4. Do you develop an action plan, determine objectives and measurable targets?		
5. Do you clarify roles, goals and task deadlines in order to facilitate greater interoperability among stakeholders?		
6. Do you ensure that instructions are being communicated in clear terms and in the using the appropriate channel?		
7. Do you activate emergency procedures as quickly as possible?		
Post - crisis stage		
8. Do you monitor the situation and verify if there have been changes, and if other resources or different solutions are required?		
9. Do you verify that the solutions have been effective and have been implemented timely?		
10. Do you verify if the solution has addressed the target?		

Each question is given 1 point if the answer is "YES", 0 if the answer is "NO". Total score range: from 0 to 10.

Check your score: __/10

Source

FEMA. Decision Making and Problem Solving. IS 241, 2002.
<http://training.fema.gov/EMIWeb/IS/is241.asp>