



Psyc.E.In. MOOC 2

Unit 6

1.7 Team caring in emergency references

To know more:

- Abuse, S., & US Department of Health and Human Services (2005). A Guide to Managing Stress in Crisis Response Professions. Substance Abuse and Mental Health Services Administration (SAMHSA).
- CERC, Human Resources for Crisis Communication (2014). Human Resources for Crisis Communication. Be first. Be right. Be credible.
- Credible, R. B. CERC (2019), Psychology of a Crisis.
- Miller, A. N., Collins, C., Neuberger, L., Todd, A., Sellnow, T. L., & Boutemen, L. (2021). Being First, Being Right, and Being Credible Since 2002: A Systematic Review of Crisis and Emergency Risk Communication (CERC) Research. Journal of International Crisis and Risk Communication Research, 4(1), 1.
- World Health Organization. (2013). Guidelines for the management of conditions that are specifically related to stress. World Health Organization.